CITY CLERK
ORIGINAL

C-10736
03/22/2016

Customer Service Order Agreement

This Customer Service Order Agreement ("Agreement") is by and between City of Glendale ("Customer") and Cox Arizona Telcom, LLC dba Cox Business, on behalf of itself and its affiliate, Cox Communications Arizona, LLC (collectively "Cox Business"). This Agreement is effective as of the date of Customer's signature, provided there is Acceptance of this Agreement by Cox Business (as such term is described below). The term of the provided services shall begin upon installation of services and shall continue for the term commitment set forth below. The undersigned represents that he/she is authorized to sign this Agreement.

Cox Account Rep:	**Melissa Dus**	**Cox System Address:** 1550 W. Deer Valley Rd Phoenix, AZ 85027 Tax ID: 582327142
Phone Number	**623-328-2940**	
Fax Number:	**877-873-2075**	

Customer Information		**Authorized Customer Representative Information**	
Legal Company Name:	Glendale FS # 152	**Full Name:**	
Street Address:	6850 W. Bethany Home Rd.	**Billing Contact:**	Claire Smith
City/State/Zip:	Glendale, AZ 85301	**Fax:**	
Billing Address:	~~6835 N. 57th Avenue, Ste. 100~~ 6829 W 58th Dr.	**Contact Number:**	623.930.2880
City/State/Zip:	Glendale, AZ 85301	**Email Address:**	crsmith@glendalcaz.com
Cox Account #:	223084301		

Taxes and Fees Not Included

Description of "Services"	**Quantity**	**"Term" (Months)**	**Type**	**Monthly Recurring Charges**	**One Time Activation & Setup Fees**
Cox Business Internet 100Mb/20Mb includes 1 Static IP Address	1	60	Coax	$275.00	$0.00
Totals:				$275.00	$0.00

Equipment Charges

Description	**Quantity**	**Unit Price**	**Total Fee**

Applicable Terms

This Agreement is subject to the terms of the State of Arizona Contract ADSPO15-088473 which Customer adopts, as its own separate and independent agreement as part of this Agreement. This Agreement shall also be subject to any other terms and conditions applicable to the Services set forth above, including without limitation, the Cox Business tariffs, Service Guides, State and Federal regulations, and the General Terms located at http://ww2.cox.com/aboutus/policies/business-general-terms.cox, and the Cox Acceptable Use Policy (the "AUP"). The terms of this Agreement and referenced terms in the preceding sentence shall take precedence over any terms of the adopted State contract. The "Term" of this Agreement shall begin upon installation of Service and shall continue for the applicable Term commitment set forth above. E-rate terms contained in the adopted State contract shall not apply if Customer is not receiving or seeking funding under the E-Rate program. "Acceptance" of the Agreement by Cox Business shall occur upon the earlier of (i) Cox Business' countersignature of this Agreement or (ii) Cox Business' installation of Service at Customer's location. This contract is for services only and Cox Business is not creating any intellectual property or works made for hire under this Agreement.

Special Conditions

Customer: City of Glendale

By: _____

Title: Deputy Chief

Date: 1-26-16

Cox Business: Cox Arizona Telcom, LLC dba Cox Business on behalf of itself and its affiliate Cox Communications Arizona, LLC

By: _____

Title: Sales Manager

Date: 2/15/16

CITY OF GLENDALE, an Arizona
municipal corporation

Kevin R. Phelps, City Manager

ATTEST:

Pamela Hanna, City Clerk (SEAL)

APPROVED AS TO FORM:

Michael D. Bailey, City Attorney