CITY CLERK
ORIGINAL

C-8193-1
04/04/2014

FIRST AMENDMENT TO SOFTWARE MAINTENANCE AND SUPPORT AGREEMENT BETWEEN THE CITY OF GLENDALE AND PRAGMATICA, LLC

This First Amendment to that certain Software Maintenance and Support Agreement between the City of Glendale (the "City") and Pragmatica, LLC ("Pragmatica"), dated September 18, 2012, is made and entered into this 4th day of Apr. 2014 ("Execution Date"), by and between the City, an Arizona municipal corporation, and Pragmatica, an Arizona limited liability company.

RECITALS:

WHEREAS the City and Pragmatica entered into the Software Maintenance and Support Agreement (the "Agreement") to provide maintenance and support to the Justice Web Interface Software used by the City;

WHEREAS the City wishes to hire Pragmatica for a one-time provision of optional services as provided in Paragraph 1.4 of the Agreement; and

WHEREAS the City and Pragmatica desire to amend the Agreement to provide for payment to Pragmatica for its services rendered.

NOW, THEREFORE, in consideration of the promises, conditions and covenants contained in this First Amendment to the Agreement, the City and Pragmatica mutually agree that the Agreement is amended as follows:

AGREEMENT:

1. **One-Time Optional Services Fee.** Paragraph 3.5 is added to the Agreement and reads as follows:

   3.5. Warrant Database Payment. City will pay Vendor a fee not to exceed Twenty Two Thousand Dollars in conjunction with Vendor's provision of automated warrant entry services into the Arizona Criminal Information Center (ACIC) warrants database. A scope of work document is attached and incorporated into the Agreement as Exhibit "A."

2. **Exhibits.** Exhibit 1 to this First Amendment to the Agreement is incorporated into the Agreement as Exhibit "A."

3. **Other Terms Unmodified**. Except as provided in this First Amendment, all provisions, terms, and conditions of the Agreement shall remain unmodified and in effect.

[SIGNATURES ON FOLLOWING PAGE]

IN WITNESS, the parties have executed this agreement on the day and year first written above.

Pragmatica, LLC

By: _____

Its: Managing Partner

City of Glendale

By: _____

Its: _____

IN WITNESS, the parties have executed this agreement on the day and year first written above.

Pragmatica, LLC

By: _____

Its: Managing Partner

City of Glendale

By: _____

Its: City Manager

ATTEST:

_____
City Clerk

Approved as to form

_____
City Attorney

Exhibit 1
[Scope of Work- Glendale PD Automated Warrant Entry]

Pragmatica, LLC
1909 East Ray Road, Suite 9-148
Chandler, AZ 85225
(480) 744-1683
(480) 269-9173 fax

Glendale PD Automated Warrant Entry

Scope of Work

The City and Pragmatica, LLC entered into agreement #C-8193 on 9/18/12. Per Section 1.4 (Optional Services) of the agreement, the City desires to engage Pragmatica, LLC for the services described in this Scope of Work.

All terms and conditions from the original agreement apply to this Scope of Work.

Summary

This document provides a general description of the steps and actions required to build and deploy an automated mechanism for entering approximately 20,000 active City of Glendale warrants into the Arizona Criminal Information Center (ACIC) Warrants database.

Scope

Warrants Data File Preparation

Pragmatica will assist Glendale PD and Court staff in translating current warrant data into a format that is suitable for entry into the ACIC Warrant File. The data will be provided by City of Glendale Court staff as a Microsoft Excel Spreadsheet. This project phase will define methods and processes for:

- Translating local AZTEC charge codes into NCIC offense codes
- Converting demographic data into NCIC/ACIC standards
- Determining content to be placed in the miscellaneous text field content of the ACEW transaction.

Deliverables

- A document describing the operations and translations that will be performed on Glendale Warrants Spreadsheet.

Electronic Warrant Documents

Pragmatica will deliver 2 sets of PDF documents to Glendale PD.

Deliverables

- 26 PDF files containing all warrants to be entered organized by the first letter of the subject's last name
- ~20,000 PDF files that follow the naming convention *LAST_NAME.FIRST_NAME.Case_Number.pdf*.

Automated Submitter

Pragmatica will develop an automated ACIC warrant submitter application that will send a predetermined number of warrants to ACIC on a monthly basis. The application will read data generated

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from the warrants data file, send ACEW warrant entry messages, log requests in JWI, and notify Glendale PD staff of any rejected entries via a user interface provided in JWI.

The warrant submitter application will allow Glendale PD staff to manually flag pending warrants which have been quashed, etc. Any flagged warrants will not be sent by the warrant submitter application.

The warrant submitter application will provide a count of the warrant status including: submitted, pending, flagged, and error.

During the development process, test entries will be submitted to the ACIC test system.

NOTE: Rejected entries will need to be researched by Glendale staff and re-submitted manually.

Deliverables

- Installation and configuration of the Automated Submitter module on Glendale PD's existing JWI servers.
- Successful transmission of warrants to ACIC production environment.

Estimates (Not to Exceed)

Task	Estimate
Start of Work	$11,000.00
First Production Transmission of Glendale Warrants into ACIC	$5,500.00
Final Production Transmission of Glendale Warrants into ACIC	$5,500.00
Total:	***$22,000.00***

Estimated Cost: $22,000.00

Pragmatica Project Staff

Name
Scott Sobotka
Dave Spurling
Dan Clark
James Tucker
Fred Sobotka