

**CITY CLERK
ORIGINAL**

**C-8193-3
08/22/2014**

**SECOND AMENDMENT TO
SOFTWARE MAINTENANCE AND SUPPORT AGREEMENT
BETWEEN THE CITY OF GLENDALE AND
PRAGMATICA, LLC**

This Second Amendment to that certain Software Maintenance and Support Agreement between the City of Glendale (the "City") and Pragmatica, LLC ("Pragmatica"), dated September 18, 2012, is made and entered into this 22nd day of August 2014 ("Execution Date"), by and between the City, an Arizona municipal corporation, and Pragmatica, an Arizona limited liability company.

RECITALS:

WHEREAS the City and Pragmatica entered into the Software Maintenance and Support Agreement (the "Agreement") to provide maintenance and support to the Justice Web Interface Software used by the City;

WHEREAS the City again wishes to hire Pragmatica for a one-time provision of optional services as provided in Paragraph 1.4 of the Agreement; and

WHEREAS the City and Pragmatica desire to amend the Agreement to provide for payment to Pragmatica for its services rendered

NOW, THEREFORE, in consideration of the promises, conditions and covenants contained in this First Amendment to the Agreement, the City and Pragmatica mutually agree that the Agreement is amended as follows:

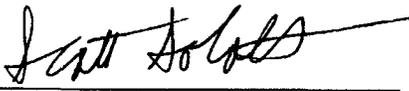
AGREEMENT:

- 1. One-Time Optional Services Fee.** Paragraph 3.6 is added to the Agreement and reads as follows:
 - 3.5. JWI Auditing Enhancements Payment.** City will pay Vendor a fee not to exceed Two Thousand Three Hundred Dollars (\$2,300) in conjunction with Vendor's provision of enhancements to the auditing of criminal history requests via JWI, as described in the scope of work document attached as Exhibit 1 to this Second Amendment to the Agreement.
- 2. Exhibits.** Exhibit 1 to this Second Amendment to the Agreement is incorporated into the Agreement as Exhibit "B."
- 3. Other Terms Unmodified.** Except as provided in this Second Amendment to the Agreement, all provisions, terms, and conditions of the Agreement shall remain unmodified and in effect.

[SIGNATURES ON FOLLOWING PAGE]

IN WITNESS, the parties have executed this agreement on the day and year first written above

Pragmatica, LLC

By: 
Scott Sobotka

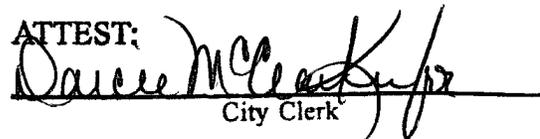
Its: Managing Partner

City of Glendale

By: 

Its: City Manager

ATTEST:


City Clerk

Approved as to form


City Attorney

Exhibit 1
[Scope of Work- JWI Auditing Enhancements]



Pragmatica, LLC
1909 East Ray Road, Suite 9-148
Chandler, AZ 85225
(480) 744-1683
(480) 269-9173 fax

Estimate: JWI Auditing Enhancements

Preamble

This document provides a general description of the steps and actions required to design, develop, and deploy additional user interface functionality within the Justice Web Interface (JWI) to aid Glendale PD (GPD) in the auditing of criminal history requests.

Project Timeline

Targeted start date: 8/15/2014

Scope

User Interface Enhancements

Pragmatica will work with GPD and City of Glendale (COG) staff to develop a non-functional prototype of the new JWI user interface functionality. This analysis process will also determine the extent to which the interface changes will be used in the JWI application at GPD.

Once the prototype has been approved, Pragmatica will deploy the new functionality to the JWI test system. After approval from GPD staff, the updates will be deployed to the JWI production system.

Deliverables

- Sample user interface document as a PDF file.
- Deployment of new user interface functionality to the test JWI system.
- Deployment of new user interface functionality to the production JWI system.

Estimates (not to exceed)

Task	Estimate (in hours)
User Interface Enhancements	20
Total:	20

Estimated Cost: \$2,300.00

Note: Estimates are valid for 90 days from the date of this proposal.

Pragmatica Project Staff

Name	Hourly Rate
Scott Sobotka	\$115
Dave Spurling	\$115
Dan Clark	\$115
James Tucker	\$115
Fred Sobotka	\$115