

CITY CLERK
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November 6, 2013

Marcie Bravo-Ortuno
City Of Glendale
5850 W. Glendale Avenue B56
Glendale, AZ 85301

Re: July 1, 2013 Renewal Information for Your Group Benefits with The Hartford

Dear Marcie:

Thank you for your business this past year. We appreciate that you have chosen The Hartford to deliver insurance benefits to City Of Glendale and your employees. We look forward to continuing to provide you with group benefits for many years to come.

The purpose of this letter is to inform you that we will be extending your current rates for Life insurance until 7/1/2015. No further action is necessary at this time.

We also want to remind you of the self service tools available through our EmployerView® website (www.employerview.com). This user-friendly and interactive site provides policy specific information, electronic billing, reports, medical underwriting status, claims inquiry, administration kits, participant administration and reference materials.

Minimizing your administrative burden is a top priority at The Hartford. If you have questions or need additional information, please contact your professional insurance advisor or myself directly.

Sincerely,

Kati Dewyer

Kati Dewyer
Telephone: 480-824-5009
Regional Account Manager
10010 N. 25th Avenue
Phoenix, AZ 85021

² Travel Assistance is provided by Europ Assistance USA. Europ Assistance USA is not affiliated with The Hartford and is not a provider of insurance services.

³ EstateGuidance® services are provided through The Hartford by ComPsych®, the largest provider of employee assistance programs, managed behavioral health, work/life and crisis intervention services. ComPsych is not affiliated with The Hartford and is not a provider of insurance services. For more information on ComPsych, visit www.compsych.com.

⁴ Beneficiary Assist® is offered through The Hartford by ComPsych®, the largest provider of employee assistance programs, managed behavioral health, work/life and crisis intervention services. ComPsych is not affiliated with The Hartford and is not a provider of insurance services. For more information on ComPsych, visit www.compsych.com.

Source: Business Insurance, Largest EAP Provider 2008 Survey, January 2009 edition