



CITY CLERK
ORIGINAL

C-8791
02/12/2014

Service Agreement

Library Systems

Agreement Issued To:

GLENDALE PUBLIC LIBRARY
Attn: CHERYL KENNEDY
FOOTHILLS BRANCH
19055 N 57TH AVE
GLENDALE AZ 85308

You can place a service call or renew your service contract on line. Visit us at www.3m.com/uslibraryservice for details . You can also call 1-800-328-0067 and select option #1 to place a

<i>Service Agreement Number:</i>	US40518	<i>Coverage End Date</i>	8/15/14
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This Service Agreement covers the Equipment listed below for the period shown.

(Please see additional pages for important terms and conditions)

Terms and Conditions

WHAT WE WILL DO:

Hardware: In consideration of payment of the agreement price, 3M will furnish labor and replacement parts necessary to maintain the Equipment specified in this agreement in proper operating condition during the term of this agreement, provided that the Equipment is installed by an authorized 3M Service Provider and used as directed. This Service Agreement covers Equipment failure during normal usage. 3M agrees to provide

- On-site remedial maintenance during On-Site Coverage Hours. When 3M is notified that the Equipment is not in good working order, 3M will provide a toll-free telephone number for Customer to place, and 3M will receive, Equipment maintenance service calls twenty-four (24) hours per day, seven (7) days per Week.
- All labor, service parts and Equipment modifications 3M deems necessary to maintain the Equipment in good working order. All service parts will be furnished on an exchange basis and will be new parts or parts of equal quality. For certain Equipment, 3M reserves the right to replace the entire unit with new equipment or equipment of equal quality when 3M determines that replacement is more economical than on-site repair. All Equipment and service parts removed for replacement become the property of 3M.

Software: In consideration of payment of the agreement price, 3M will furnish over-the-phone software support and remote troubleshooting of the 3M Software specified in this agreement as well as updates necessary to maintain the 3M Software specified in this agreement in proper operating condition during the term of this agreement, provided that the 3M Software is installed and used as directed. 3M agrees to provide

- All software configuration modifications 3M deems necessary to maintain the 3M Software in good working order.
- 3M Software updates.
- Internet Filter list updates (as applicable).
- A toll-free telephone number for Customer to place and 3M to receive software support calls. Over-the-phone software support calls may be placed twenty-four (24) hours per day, seven (7) days per week. Calls will be addressed during 3M Software Support Coverage Hours in the order they were received.

WHAT IS NOT COVERED: The basic maintenance fee does not include and 3M is not obligated to provide or perform repair of damage or increase in service time caused by (i) failure of Customer to provide continually a proper operating environment and supply of power as prescribed by the Equipment manufacturer, (ii) accident, (iii) Acts of God, including but not limited to fire, flood, water, wind and lightning, (iv) neglect, abuse or misuse, (v) failure of Customer to follow 3M's published operating instructions, (vi) modification, service or repair of the Equipment by other than 3M authorized personnel, (vii) use of Equipment for purposes other than for which designed, (viii) painting or refinishing the equipment, (ix) relocation of the equipment, (x) replacement of broken or damaged cabinetry, to include items such as lattices, base covers, book check covers, etc., (xi) electrical work external to the Equipment, (xii) cosmetic restoration (e.g., filling of holes in floor or walls, plugging or wire run openings, removal of tape residue, etc.) after removal or relocation of equipment for any reason, (xiii) restoration of Equipment performance when it has been degraded by placement of unauthorized interference sources within the affected range of said equipment, (xiv) service requests related to use of markers (strips) other than those manufactured by 3M or its authorized distributor(s), (xv) modification, or repair of the 3M Software by other than 3M authorized personnel, (xvi) use of the 3M Software for purposes other than for which designed, (xvii) virus / hacker activity, (xviii) Non-3M Software related updates and upgrades including, but not limited to, Operation System, Anti-Virus, Intrusion Detection, (xix) labor or materials associated with consumables such as receipt printer paper, separator jaws, patron counter batteries, and similar items.

RENEWAL: This agreement is NOT automatically renewable. If a renewal agreement is offered by 3M, the agreement price quoted will reflect the age of the product and the service costs at the time of renewal.

ENTIRE AGREEMENT: This instrument sets forth the entire agreement between the parties, and no representation, promise or condition not contained herein shall modify these terms whether made prior to or subsequent to the execution of this agreement.

Library Systems
3M Center, Building 225-4N-14
St. Paul, MN 55144-1000
1-800-328-0067
www.3M.com/library

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3M Library Systems
 3M Center
 PO Box 33900
 St Paul, MN 55133-3900
 800-328-0067
 www.3M.com/library

Date: 9.24/2013

Service Agreement: US40518 Renewal Period: 08/16/13 to 08/15/14
 Charge To Account #: JXB3899
 Contact: CHERYL KENNEDY
 Telephone:

3M Products(s) Located at: GLENDALE PUBLIC LIBRARY
 Foothills Branch
 19055 N 57TH AVE
 GLENDALE AZ 85308
 3M Acct #: GBL5799

Model	Model Type	Serial ID	Start Date	End Date	Amount
Selfcheck	8412F	6410130	8/16/13	8/15/14	\$1,734.00
Software	3225	6410130	8/16/13	8/15/14	\$0.00
Selfcheck	8412F	7410114	8/16/13	8/15/14	\$1,734.00
Software	3225	7410114	8/16/13	8/15/14	\$0.00
Software	3225	7410115	8/16/13	8/15/14	\$0.00
Selfcheck	8412F	7410115	8/16/13	8/15/14	\$1,734.00
Selfcheck	8412F	7410116	8/16/13	8/15/14	\$1,734.00
Software	3225	7410116	8/16/13	8/15/14	\$0.00
SmartChute	877F	8770045	3/7/14	8/15/14	\$423.86
RFID Detection Sys	9102DM	91200829	2/14/14	8/15/14	\$644.16
RFID STF WKSTN	895	P1207436	11/1/13	8/15/14	\$276.48
RFID STF WKSTN	895	P1207437	11/1/13	8/15/14	\$276.48
RFID STF WKSTN	895	P1207438	11/1/13	8/15/14	\$276.48
RFID STF WKSTN	895	P1207439	11/1/13	8/15/14	\$276.48
RFID STF WKSTN	895	P1207474	11/2/13	8/15/14	\$275.52
RFID STF WKSTN	895	P1209792	8/12/14	8/15/14	\$3.84

3M Products(s) Located at: GLENDALE PUBLIC LIBRARY
 Velma Teague Branch
 7010 N 58TH AVE
 GLENDALE AZ 85301
 3M Acct #: JXB3824

Model	Model Type	Serial ID	Start Date	End Date	Amount
Selfcheck	8412F	74100422	1/28/14	8/15/14	\$950.00
Software	3225	74100422	1/28/14	8/15/14	\$0.00
SmartChute	877	877004404	8/16/13	8/15/14	\$2,136.00
RFID Detection Sys	9101DM	91100830	8/16/13	8/15/14	\$1,010.00
RFID Detection Sys	9101DM	91100831	8/16/13	8/15/14	\$1,010.00
RFID STF WKSTN	895	P1207445	10/19/13	8/15/14	\$288.96

3M Library Systems
 3M Center
 PO Box 33900
 St Paul, MN 55133-3900
 800-328-0067
 www.3M.com/library

3M Products(s) Located at: GLENDALE PUBLIC LIBRARY
 VELMA TEAGUE BRANCH
 7010 N 58TH AVE
 GLENDALE AZ 85301
3M Acct #: JXB3824

Model	Model Type	Serial ID	Start Date	End Date	Amount
RFID STF WKSTN	895	P1207446	10/19/13	8/15/14	\$288.96
RFID STF WKSTN	895	P1209791	8/12/14	8/15/14	\$3.84

3M Products(s) Located at: GLENDALE PUBLIC LIBRARY
 MAIN LIBRARY
 5959 W BROWN ST
 GLENDALE AZ 85302
3M Acct #: JXB3899

Model	Model Type	Serial ID	Start Date	End Date	Amount
Software	3225	74100419	1/29/14	8/15/14	\$0.00
Selfcheck	7410F	74100419	1/29/14	8/15/14	\$945.25
Selfcheck	8412F	74100420	1/29/14	8/15/14	\$1,207.08
Software	3225	74100420	1/29/14	8/15/14	\$0.00
Software	3225	74100421	1/29/14	8/15/14	\$0.00
Selfcheck	8412F	74100421	1/29/14	8/15/14	\$945.25
Selfcheck	8412F	7410392	8/16/13	8/15/14	\$1,734.00
Software	3225	7410392	1/20/14	8/15/14	\$0.00
SmartChute	877	87700403	2/8/14	8/15/14	\$1,106.04
RFID Detection Sys	9102BP	91200832	2/1/14	8/15/14	\$689.92
RFID Detection Sys	9102BP	91200833	2/1/14	8/15/14	\$689.92
RFID STF WKSTN	895	P1207473	11/2/13	8/15/14	\$275.52
RFID STF WKSTN	895	P1207475	11/2/13	8/15/14	\$275.52
RFID STF WKSTN	895	P1207476	11/2/13	8/15/14	\$275.52
RFID STF WKSTN	895	P1207477	11/2/13	8/15/14	\$275.52
RFID STF WKSTN	895	P1207478	11/2/13	8/15/14	\$275.52
RFID STF WKSTN	895	P1209789	8/12/14	8/15/14	\$3.84
RFID STF WKSTN	895	P1209790	8/12/14	8/15/14	\$3.84

TOTAL \$23,779.81

Please Add Applicable Tax: \$

Payment Terms are "Net 30"

Notes:

CITY OF GLENDALE, an Arizona
municipal corporation



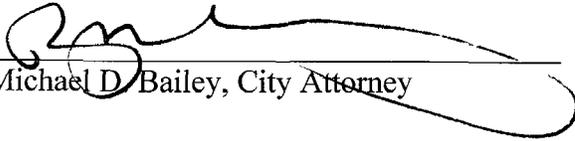
Brenda S. Fischer, City Manager

ATTEST:



Pamela Hanna, City Clerk (SEAL)

APPROVED AS TO FORM:



Michael D. Bailey, City Attorney