

Quote 156548 quantity 3 dated October 27, 2013 / Contract PN 1042710

This contract is between Computype, Inc ("Computype"), and Glendale Public Library, ("customer"), for maintenance of the cab EOS1 300dpi thermal transfer printer described below (the "Equipment")

- 1 Computype undertakes to maintain in proper working order the equipment described below for the sum of \$86 00 per Thermal Printer per year The contract begins from receipt of purchase order and is contingent upon receipt and acceptance of a fully executed copy of this contract by Computype However, this contract may be terminated by either party upon 90 days written notice The price includes "standard ground" return shipping costs and necessary packing material
- 2 Computype will provide all parts and labor to maintain the listed equipment with the exception of wear parts (such as printheads and drive rollers), consumable materials (such as ribbons and stock), and loaner equipment Computype will use the highest quality materials and workmanship and exercise all due expertise and diligence in the performance of this contract
- 3 This contract covers breakdowns and faults occurring during normal operational use and specifically excludes accidental or deliberate damage resulting from misuse, operation outside the published specification, use of non-Computype materials or ribbons, or damage in shipping The customer is responsible for providing a suitable environment for the equipment
- 4 Units of equipment determined by Computype to be non-repairable will be returned to Customer (unless Customer elects to abandon such item of equipment at Computype's premises), surface transportation prepaid by Computype, and that specific item of equipment shall be deemed removed from this Agreement No credit under this Agreement shall be allowed for any such item of equipment so removed
- 5 If this service contract lapses and the customer and Computype do not agree in writing to a replacement contract within 14 days of such lapse, Computype will not agree to a replacement contract until (i) 28 days has expired after the lapse date, and (ii) the customers Equipment is shown to be fully operational during such 28 day period If this service contract is then renewed, the renewed period shall begin on the date of lapse of the expired contract Bronze Service Contract renewal extension will be quoted prior to current contract expiration
- 6 When a repair is completed just prior to the expiration of the extended warranty, all labor and material provided on the equipment repair are then subject to the Computype Limited Warranty However, the Limited Warranty period shall be 60 days from the date of delivery of the repaired equipment to the customer
- 7 The customer, without the prior written consent of Computype whose consent will not be unreasonably withheld, may not assign this service contract
- 8 These Extended Warranty terms are supplemental to Computype, Inc 's standard terms and conditions

Service is covered on below items from: December 2, 2013 through December 1, 2015

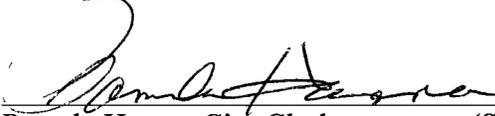
Original EQ/SW SO#	Contract SO#/line/release	Product PN / Rev	Qty	Serial Number - list all included in this system
294920	1	1040358 / B	3	59651020018238, 59651020018239, 59651020018242
NA (Not Applicable)		/		

CITY OF GLENDALE, an Arizona
municipal corporation



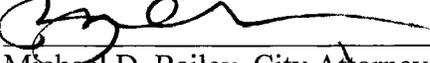
Brenda S. Fischer, City Manager

ATTEST:



Pamela Hanna, City Clerk (SEAL)

APPROVED AS TO FORM:



Michael D. Bailey, City Attorney