



your guide to...

Frequently Called Phone Numbers



Don't know who to call to get information? This listing of telephone numbers will guide you quickly to the city department or other agency that can best answer your questions.

City of Glendale
Department of Public Affairs
5850 W. Glendale Ave.
Glendale, AZ 85301
www.glendaleaz.com

Numbers subject to change without notice

Neighborhood (Block) Watch (Community Action Team)	930-3380
Noise	
At time of occurrence only, including:	
Parties, stereos (Police Non-emergency)...	930-3000
Construction ordinance	930-3610
Construction waiver	930-3630
Operator (city switchboard)	
	930-2000
TDD	800-367-8939
Ordinances	
Code Compliance	930-3610
Zoning	930-2800
Parade Requests	930-2959
Parking Tickets	930-2400
Parks & Recreation	
Administration	930-2820
Adult Center	930-4321
After-school program (GRASP)	930-4610
Aquatics	930-2838
Beer permits	930-2820
Maintenance	930-2691
Foothills Recreation & Aquatics Center	930-4600
Rentals - ball fields	930-2820
Rentals - facilities, ramadas	930-2820
Senior programs	930-4321
Special needs programs	930-4335
Adult sports	930-4612
Youth sports	930-4612
Self enrichment classes	930-4613
Special events	930-2820
Permits	
Building	930-2800
Beer/parks	930-2820
Home improvement	930-2800
Mobile home	930-2800
Parade, special event	930-2959
*Septic tank	602-506-0372
Planning & Zoning	
	930-2800
Police	
Accident reports	930-3100
Administration	930-3000
Advocacy Center	930-3720
Citizen Academy	930-3282
Community services	930-3380
Emergency	9-1-1
Graffiti hotline	930-3080
Noise	930-3000
Non-emergency number	930-3000
Security inspections	930-3380
School programs	930-3380

Speeding hotline	930-2005
Traffic citations	930-2400
TDD	930-3000
Victim Assistance	930-3030
Volunteer program	930-3305
Pool Backwashing or Draining	
	930-3610
Pools, Public Swimming Pools	
	930-2820
Property (County Assessor's Office)	
*Ownership	602-506-3406
Public Records Requests	
	930-2252
Recycling Information	
	930-2660
*Red Cross	
	602-336-6660
Rental Housing Compliance	
	930-3610
Roach Hotline	
	930-2741
Sanitation/Solid Waste	
Commercial billing	930-2660
Container (curb), loose trash & recycling services	930-2660
Residential billing	930-3190
Sewer	
After-hours emergencies	934-7551
Billing	930-3190
Missing manhole covers	930-4100
Overflowing	930-4100
Roach problems	930-2741
Signs	
Business	930-2800
Street/traffic	930-2940
Social Services	
Community Action Program	930-2854
Housing authority	930-2180
*Referral to social agencies	2-1-1
Victim (of crime) assistance	930-3030
Special Interest Classes (recreation)	
	930-4613
Special Events	
City-sponsored festivities	930-2959
Civic Center	930-4300
Hotline	930-2299
Private property permits	930-2800
Block parties	930-2940
Historic Sahuaro Ranch	930-4200
Storm	
Drains	930-3656
Flooding	930-2700

Streets	
Flooded	930-4100
Lights	930-2940
Pavement damage, debris	930-2670
Pavement, slurry seal	930-2670
Sidewalk repair	930-2670
Street sweeping	930-2670
After-hours emergencies	934-7551
Switchboard, City Hall	
	930-2000
TDD	800-367-8939
Swimming Lessons/Aquatics	
	930-2838
Taxes	
*AZ Dept. of Revenue (income)	602-255-3381
City retail sales	930-3190
*I.R.S.	1-800-829-1040
*Maricopa County (property)	602-506-3406
*Tenant/Landlord Law Booklet	
	602-542-4086
Tennis Center	
Paseo Racquet Center (public)	979-1234
Tourism Information	
	930-4500
Traffic	
Signal outages & damaged signs	930-2940
Transportation	
	930-2940
Trash (see Sanitation/Solid Waste)	
Trees (right-of-way only)	
Trimming/diseased/fallen	930-2656
University of Phoenix Stadium	
	433-7100
Utilities: Hydrant repair	
	930-4100
*Electricity	
APS emergency/power out	602-371-7171
SRP emergency/power out	602-236-8811
*Gas	
Southwest Gas/emergency	602-271-4277
*Telephone	
Cox/repair	623-594-1000
Century Link/repair	1-800-573-1311
Vehicles, Abandoned	
On private property	930-3610
On public property	930-3208
Victim Assistance	
	930-3030
Visitor Center, Glendale	
	930-4500

Volunteers	
Clerical Support	930-2451
Groups/Community projects	930-2663
Individuals	
Fire (Crisis Response Team)	930-4451
Library	930-3545
Police	930-3282
Recreation	930-2820
*Voter Registration	
Maricopa County	602-506-1511
Water Reclamation Facility	
	930-4753
Water & Sewer	
Billing / Move in / Move out	930-3190
Weekdays - Emergency	930-4100
After Hours - Emergency	934-7551
Payment boxes:	
- City Hall, 5850 W. Glendale Ave.	
Conservation/rebate information	930-3596
Irrigation	930-2288
Weeds (commercial, residential)	
	930-3610
*West Nile Virus (mosquitos)	
	602-506-0700
Xeriscape Garden, Glendale	
	930-3596
Zone A Hotline	
	930-3686
Zoning	
Ordinances	930-2800
Rezoning applications, use permits & variances	930-2800
Violations	930-3610

- Mayor** Jerry P. Weiers
- Councilmembers:**
- Jamie Aldama - Ocotillo District
 - Joyce V. Clark - Yucca District
 - Vice Mayor** Ian Hugh - Cactus District
 - Ray Malnar - Sahuaro District
 - Lauren Tolmachoff - Cholla District
 - Bart Turner - Barrel District
- City Manager:** Kevin Phelps

www.glendaleaz.com

The following phone numbers are listed alphabetically by either city department or subject. Most city of Glendale numbers are answered during business hours from 8 a.m. to 5 p.m., Monday-Friday. Frequently called, non-city numbers are shown with an asterisk (*).

All numbers have a (623) area code, unless otherwise noted.

- Adopt-A-Street** 930-2663
- Adult Center, Glendale** 930-4321
- Advocacy Center** 930-3720
- Agendas (council/commissions)** 930-2252
- Airport, Glendale Municipal** 930-2188
- Animals**
 - Barking dogs (to file complaint) 930-3610
 - Dead animal pickup
 - City of Glendale right of way, non-emergency Police..... 623-930-3000
 - Maricopa County right of way.....602-506-6063
 - Freeway or Highway (including Grand Avenue), ADOT..... 602-712-6513
 - *Dog pound/license 602-506-7387
 - *Injured/sick 602-997-7585, ext. 2073
 - *Spay and Neuter Line 602-265-7729
- Aquatics (see Swimming Lessons)**
- *Assessor, Maricopa County** 602-506-3406
- Auction Hotline** 602-242-7121
- *Auto Emissions** 602-771-3950
- Block Party Requests** 930-2940
- *Blue Stake** (to locate underground utilities) 602-263-1100
- Boards & Commissions** 930-2249
- *Boys and Girls Club, Glendale** 939-6952
- Building Permits** 930-2800
- Bulk (Loose) Trash Information** 930-2660
- Bus Transportation**
 - *Valley Metro 602-253-5000
 - Dial-A-Ride, Gus the Bus 930-3500

- Business**
 - Home-based zoning 930-2800
 - Licenses 930-3190
- Cemetery, Glendale** 930-2189
- *Chamber of Commerce, Glendale** 937-4754

- Child Safety & Support Resources**
 - Bike & Traffic Safety 930-2940
 - *Child Support Enforcement 1-800-882-4151
 - CPR Lessons 930-4613
 - Daycare Assistance 842-6300
 - Swimming Lessons 930-2820

- City Attorney** 930-2930
- City Clerk** 930-2252
- City Council Office** 930-2249
- City Hall Operator** (all departments) 930-2000
TDD 800-367-8939
- City Manager** 930-2870
- City Prosecutor** 930-3475
- Civic Center, Glendale** 930-4300
- Clean Air Program** 930-2940
- Code Compliance** 930-3610
- Community Action Program (CAP)** 930-2854
(Glendale's financial assistance program)

- Community Action Team** (CAT Program) .. 930-3380
- Community Center, Glendale** 930-4700
- Community Housing Services** 930-2180
- *Community Information and Referral to Non-Profit/Social Agencies** 2-1-1
- Community Volunteer Program** 930-2663

- Construction**
 - City zoning questions 930-2800
 - General complaints 930-2800
 - *On-site dust complaints 602-372-2703
 - On-site noise complaints 930-3000
 - Permit/plan review 930-2800
 - Safety inspections 930-2800

- Courts**
 - City 930-2400
 - *County/Justice of the Peace 602-372-2000

- CPR Classes** 930-4613

- Customer Service Center**
 - Billing (sanitation, sewer, water) 930-3190
- Dedicate-A-Tree** 930-2691
- Development Services Center** 930-2800

- Dial-A-Ride (within city limits)**
 - Information 930-3502
 - Request for service 930-3500

- Downtown Events/Shopping Info** 930-4500

- *Driver's License** 602-255-0072

- *Dust (from construction)** 602-372-2703

- Easements** 930-2800

- Economic Development** 930-2983

- Elections**
 - City 930-2252
 - *Elections, Maricopa County 602-506-1511

- Emergency**
 - Ambulance 9-1-1
 - Fire 9-1-1
 - Flood 930-4100
 - Paramedics 9-1-1
 - *Poison Control Center 602-253-3334
 - Police 9-1-1
 - Water/Sewer 930-4100

- Emergency Operations Center - Citizens Hotline**
 - Activated when emergency is declared 930-4636

- Employment, City**
 - Human Resources 930-2270
 - Job hotline 930-3699

- Engineering** 930-3630

- Environmental Resources** 930-4100

- Fences** 930-2800
 - Pool fence requirements 930-2800
 - Reporting Pool Fence Violations 930-3610

- Festival Hotline** (City sponsored events) 930-2299

- Fire**
 - Administration 930-4400
 - Emergency9-1-1, if busy 931-5600
 - Fire prevention/reports 930-4420
 - Public Education 930-4483

- Flood**
 - Zoning Determinations 930-3656

- *Food Stamps** 842-6300

- Foothills Recreation & Aquatics Center** .. 930-4600

- Gang Prevention Hotline** 930-4264

- Garbage and Recycling Collection (see Sanitation/Solid Waste)**

- General Plan/Elements** 930-2800

- Gila River Arena**
 - Box office 772-3800

- Glendale University** 930-2663

- Golf Courses, City**
 - Desert Mirage772-0110
 - Glen Lakes 930-1111

- Graffiti Removal Hotline** 930-3080

- Handicapped Services**
 - City Hall 800-367-8939 (TDD)
 - Fire emergency9-1-1 (Voice/TDD)
 - Police emergency9-1-1 (Voice/TDD)
 - Non-emergency930-3000 (Voice/TDD)
 - Transit 930-3500

- *Historical Society, Glendale** 435-0072

- Housing, Public** 930-2180
 - Application information930-2180 / Opt.3

- Housing Rehabilitation** 930-3670

- Information** (general city) 930-2000
TDD 800-367-8939

- Inspections**
 - Construction/on-site 930-2800
 - Fire 930-4400

- Irrigation**
 - Service/Billing 930-2288

- Jail, Glendale** 930-3020

- Landfill, Glendale Municipal** 930-4720

- *Landlord/Tenant Law Booklet** 602-771-1000

- Libraries**
 - Automated Renewal Line 939-0532
 - Main Library 930-3530
 - Meeting room reservations 930-3545
 - Reference 930-3531
 - Youth 930-3537
 - Foothills Branch 930-3830
 - Meeting room reservations 930-3849
 - Reference 930-3831
 - Youth 930-3837

- Velma Teague Branch 930-3430
 - Reference 930-3431
 - Youth 930-3437

- Licenses**
 - Amusement, business, liquor, regulatory & sales tax 930-3190
 - *Dog 602-506-7387
 - *Driver's 602-255-0072
 - *Marriage 602-372-2000
 - Special events (private property) 930-2800
 - *Vehicle plates 602-255-0072

- Lights**
 - Street/Traffic Signal 930-2940
 - Park 930-2691

- Mayor's Office** 930-2260

- Meeting Agendas** 930-2252

- Meeting Rooms in City Facilities**
 - Reservations 930-2820

- *Maricopa County Environmental Response**
 - Complaint line 602-506-6616
 - Food poisoning • Restaurant cleanliness
 - Mosquitoes • Rats, roof rats
 - Dumpsters at apartments

- *Mosquitoes (West Nile Virus)** 602-506-0700

- Neighborhood Related Services**
 - Code Compliance 930-3610
 - Abandoned vehicles on property
 - Barking dogs
 - Business operations out of private home
 - Building without a permit
 - Items in public view
 - Obstructions in right of way
 - Safety hazards (pools, gates, etc.)
 - Unauthorized vehicles on private property
 - Weeds and debris
 - Yard sales
 - Community Housing 930-2180
 - Neighborhood Revitalization 930-3670
 - Neighborhood Services 930-2663
 - HOA Training 930-2663
 - Obstructions in right of way 930-2656
 - Register your neighborhood group 930-2663