



**CITY OF GLENDALE  
MAPPING & RECORDS DEPARTMENT  
5850 W. GLENDALE AVENUE, 3<sup>RD</sup> FLOOR  
GLENDALE, ARIZONA 85301  
PHONE: (623) 930-3656 FAX: (623) 930-3659**

Date: \_\_\_\_\_ Loan: \_\_\_\_\_

Property Owner: \_\_\_\_\_

Property Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_

Legal required for apartments and condos: \_\_\_\_\_

Requested by: \_\_\_\_\_ Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Company name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_

FIRM COMMUNITY NUMBER: 0450051                      MAP NUMBER & SUFFIX: 04013C

PANEL NUMBER: \_\_\_\_\_                      EFFECTIVE DATE OF FIRM: October 16<sup>th</sup> 2013

\_\_\_\_\_ Based upon the above information, a determination of the property's exact location cannot be made on the FIRM.

\_\_\_\_\_ The property is located on the Flood Insurance Rate Map (FIRM) zone \_\_\_\_\_. Zone Shaded X and Unshaded X are outside the delineated 100-year floodplain. Flood insurance is available, but not required by the Federal Insurance Administration, for buildings concerned with a federally insured loan. Flood insurance is optional at the discretion of the owner or lending institution.

\_\_\_\_\_ The property is located within a **SPECIAL FLOOD HAZARD AREA (SFHA) ZONE** \_\_\_\_\_. FEDERAL LAW REQUIRES FLOOD INSURANCE AS A CONDITION OF A FEDERALLY INSURED MORTGAGE OR LOAN SECURED BY BUILDINGS WITHIN A SPECIAL FLOOD HAZARD AREA (SFHA) ZONE.

NOTE: This determination is based on the Flood Insurance Rate Map (FIRM) of the Federal Emergency Management Agency. This letter does not imply that the referenced property will or will not be free from flooding or damage. A property not in a Special Flood Hazard Area may be damaged by a flood greater than that predicted on the FIRM or from a local drainage problem not shown on the map. This letter does not create liability on the part of the City, or any officer or employee thereof, for any damage that results from reliance on this determination.

\_\_\_\_\_  
Floodplain Management Staff

\_\_\_\_\_  
Date



## ARIZONA DEPARTMENT OF INSURANCE

2910 N. 44<sup>th</sup> Street, Ste. 210 ~ Phoenix, AZ 85018  
(602) 364-2499 ~ [www.azinsurance.gov](http://www.azinsurance.gov)

# Flood Insurance

Insurance companies generally define “flood” or “flooding” to mean any water outside your home that flows inside at ground level. If this water damages your home or belongings it is NOT covered by your homeowner’s insurance policy.

**Flood insurance is obtained through the *National Flood Insurance Program (NFIP)*.**

Changes to the terrain surrounding your property can increase your risk for flood! For instance, a wildfire may destroy the ground cover that helps deflect flooding. *Periodically re-evaluate your flood risk.*

### How to buy NFIP flood insurance:

- Start by calling your homeowner’s or renter’s insurance agent to ask if they write flood insurance. If they can’t help, call the NFIP to find an agent that specializes in flood insurance: **(888) 379-9531**.
- Unlike homeowner’s insurance, there is a **30-day waiting period** before a flood insurance policy takes effect.
- You will need to know what flood zone your home is in. To find out, call **877-336-2627** or visit [www.FloodSmart.gov](http://www.FloodSmart.gov).
- If your home is *not* in a low-risk flood zone, you may need to seek assistance from your local **County Flood Control District** office to obtain documentation for flood insurance. This process can take some time.
- Unlike homeowner’s insurance, flood insurance requires separate policies for *each* building and policies for your belongings inside *each* building.
- Flood insurance can be purchased by homeowners, condo-owners, renters, and business-owners

**Nearly 25% of flood insurance claims to the NFIP come from low-to-moderate flood risk areas! Everyone is at risk for flood to varying degrees.**

Questions or complaints about flood insurance benefits or claims can be addressed to:

#### National Flood Insurance Program

Phone: (888) 379-9531 or 877-336-2627

Email: [FloodSmart@dhs.gov](mailto:FloodSmart@dhs.gov)

Website: [www.floodsmart.gov](http://www.floodsmart.gov)

Questions or complaints about other insurance issues can be addressed to:

#### Arizona Department of Insurance

Phone: (602) 364-2499 or (800) 325-2548 (outside Phoenix)

FAX: (602) 364-2505

Email: [consumers@azinsurance.gov](mailto:consumers@azinsurance.gov)

Website: [www.azinsurance.gov](http://www.azinsurance.gov)

*Other considerations after a disaster:*

- Auto insurance policies cover damage to vehicles from a flood, fire and storms if you carry “comprehensive” coverage on the vehicle.
- After a disaster, contact your insurance company BEFORE you begin to repair, replace, clean, or dispose of your property. Policies generally require that you *show damaged property* to the insurer, so if you begin to repair, clean or replace property before the insurer has an opportunity to confirm and evaluate the damage, the insurer could potentially deny your claims.
- If you must urgently repair part of your home or car to protect it from further damage, keep very detailed records of the actual damage (photos, video) and keep detailed receipts to document the cost of the repairs.
- **Be alert for fraud!** Watch out for unscrupulous contractors, adjusters and others who might take advantage of you after a disaster occurs. Shop around, read contracts, verify licenses, don't pay in cash up front, and don't be pressured without seeking proper verification.
- Research all construction, cleaning and debris removal contractors BEFORE you enter into a contract and pay for any services. Contact the **Arizona Registrar of Contractors** (877-692-9762 or 602- 542-1525 or [www.azroc.gov](http://www.azroc.gov)) to verify licensure and the **Better Business Bureau** (602-264-1721 or [www.bbb.org](http://www.bbb.org)) to inquire about complaints.