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Working Together for a Greener Future



Glendale Clean & Green

The 2016 Edition from the city of Glendale, Arizona

Happy 30th Anniversary Glendale Water Conservation Program!



Glendale Water Services staff work in partnership with the community to conserve water. Pictured above from left to right: Joanne Toms, Anne Stahley, Bill Simonson, Omone' Abu, Victoria Caster



More than 3,000 residents received energy- and water-efficiency kits from the city of Glendale



GLENDALE
WATER
CONSERVATION

30 years

Established in 1985, the city of Glendale Water Conservation program is celebrating 30 years of community engagement and environmental stewardship. This comprehensive program achieves water savings by raising awareness, providing incentives, and fostering community support. Today the city's conservation program is more vibrant than ever.

Raising awareness through broad-based environmental activities is the cornerstone of our program. We understand that education is the key to environmental stewardship. Glendale's free school conservation program annually reaches over 3,000 students, who involve their families in assessing their home's efficiency. Environmental awareness and action starts with kids!

Making an impact can be a challenge, so we offer incentives to help residents, HOA's, and businesses overcome barriers to adopting sustainable practices. In 1986, the City Council offered a low-flow toilet rebate (one of the first in the U.S.) and a landscape rebate to water customers. The rebate program's accomplishments include the installation of over 18,000 low-flow toilets and conversion of 95 acres of turf, resulting in millions of gallons of water savings.

Getting community buy-in and support has allowed our program to evolve over the years. A community point of pride, the Glendale Xeriscape Demonstration Garden was created in 1990 with donated plants. Today, free classes, signage and tours provide visitors with the inspiration and confidence to create their own xeriscapes. In 2010, the city's Water Conservation program received stimulus funds to broaden our scope to include energy efficiency. Partnerships with the Environmental Protection Agency, Arizona State University, local utilities, and Valley cities help us to promote advances in water and energy efficiency.

Glendale water customers use water more efficiently today than they did thirty years ago. In 1985, the average Glendale resident used 212 gallons of water per day. Today, the average Glendale resident uses 106 gallons* of water per day. The next 30 years will bring about significant changes. As it has in the past, Glendale will continue to work with residents and businesses to conserve one of our most precious resources – water!

**This value includes single-family and multi-family customers.*

Water Services Receives Environmental Excellence Award

The city of Glendale Water Services Department received recognition for their Low Impact Development (LID) Toolkit in September 2015. Glendale earned the coveted Crescordia Award for Healthy Communities Public Policy/Plans at the Arizona Forward Environmental Excellence Awards gala.

The award recognizes cities of Glendale and Mesa for their partnership with Logan Simpson Design to develop the LID Toolkit, a stormwater management method that engages native materials and utilizes the landscape to absorb storm runoff. This reduces offsite flows that can contribute to flooding. LID can be used to divert, store, and apply stormwater runoff to support native and designed landscapes.

Considered the "Academy Award" in the Arizona environmental arena, the Crescordia Award is the state's top environmental honor in its category and sets standards for the exceptional physical, technical, and social development in the state. For more info on Glendale's LID toolkit, visit www.glendaleaz.com/waterservices.

Printed on recycled paper



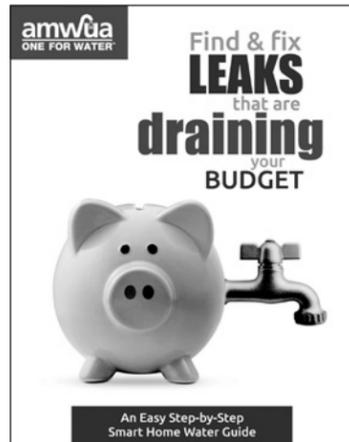
City of Glendale
Solid Waste Division
6210 W. Myrtle Ave., Suite 111
Glendale, AZ 85301-1700

CONSERVATION & SUSTAINABLE LIVING

Fix Leaks. Enjoy the Savings!

The average household loses more than 10,000 gallons of water each year through leaks – the same amount of water needed to wash 280 loads of laundry, take 600 showers or meet the average family's water needs for a month!

Finding and fixing these sneaky leaks is now simple with the help of the "Smart Home Water Guide." This free, step-by-step guide will help you find leaks that are draining your piggy bank and provide you with tips to improve your home's water efficiency. Get a free copy by calling 623-930-3553 or visiting the website at www.smarthomewaterguide.org. The printed version is also available in Spanish.



Residents Receive a Rebate for Removing Grass

Since 1985, more than 5,100 residents have received a landscape rebate from the city of Glendale Water Conservation program and collectively converted more than 95 acres of grass to Arizona-friendly desert landscaping. Save time, water, energy, and money by making the switch to a more water-efficient landscape. Here are three easy steps on how to get started:

1. Get free "how-to" information.

Receive free brochures on how to successfully convert grass to a water-smart landscape by calling 623-930-3760 or visiting www.glendaleaz.com/waterconservation/brochures.cfm.

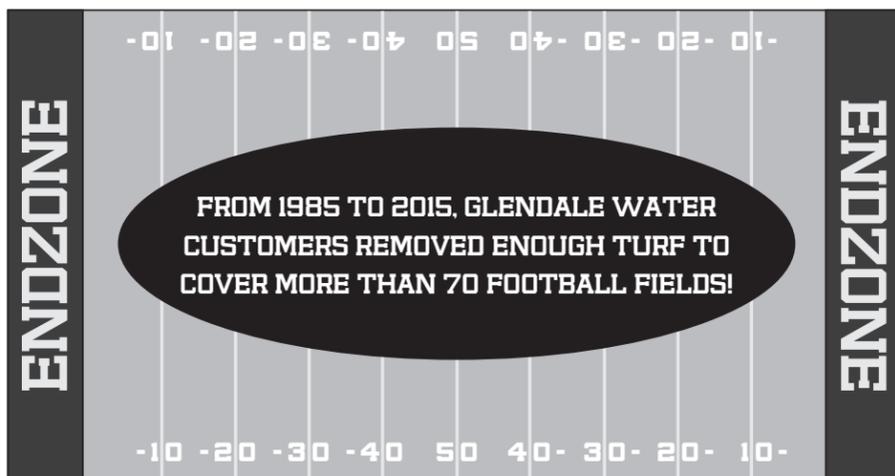
2. Remove at least 500 square feet of grass.

The converted area must be landscaped with Arizona-friendly plants (bare soil and artificial turf do not qualify). Proof of grass reduction will be required, so take a picture before you start removing grass.

3. Call 623-930-3760 to schedule a landscape inspection.

After the inspection, you will receive a rebate corresponding to the amount of grass removed.

TURF CONVERSION	
REBATE AMOUNT	AMOUNT OF GRASS REMOVED
\$150	500 - 1500 sq. ft.
\$300	1500 - 2500 sq. ft.
\$450	2500 - 3500 sq. ft.
\$600	3500 - 4500 sq. ft.
\$750	4500 sq. ft & over



10 Years of Helping HOA's and Businesses Save Water and Money!

Since 2006, more than 20 commercial businesses and HOA's have received a landscape rebate from the city of Glendale for converting nearly five acres of grass to Arizona-friendly landscapes. The city of Glendale Conservation and Sustainable Living (CSL) Division offers free programs to help apartments, businesses, and HOA's maintain an attractive and water-efficient landscape, while staying within budget.

Water Budget Program

CSL staff provide free landscape consultations and prepare site-specific landscape water budgets that compare actual water usage with recommended water usage.

Landscape Rebate Program

Apartments, businesses, and HOA's can receive up to \$3,000 per project for participating in the water budget program and converting unwanted grass to desert landscaping. The amount of the rebate is dependent on the amount of grass removed. A property is granted only one rebate per year.

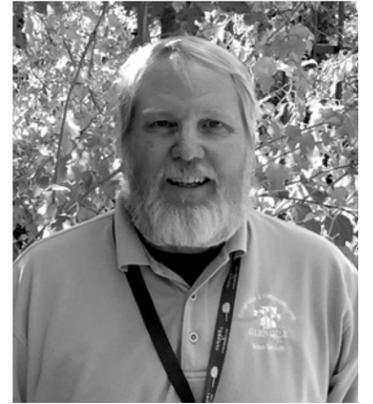
For information on how to participate in the free Landscape Water Budget and Rebate programs, contact Joanne Toms at 623-930-3596 or jtoms@glendaleaz.com.

Tree Talk with Bill

Desert-adapted trees improve our quality of life in Glendale. Trees are our allies – they help clean the air, provide oxygen, absorb stormwater, raise property values, sequester carbon, provide shade, and reduce energy costs. Call Bill at 623-930-3760 to receive free tree care publications and advice.

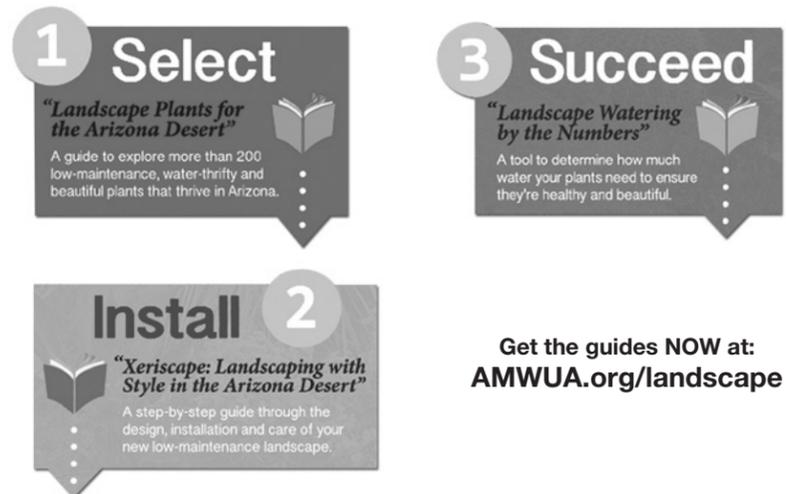
Bill's Top Five Tree Care Tips:

- 1. Plant the right tree in the right place.** Choose trees that will fit in your yard and don't plant trees near utilities. The publication "Landscape Plants for the Arizona Desert," contains more than 40 recommended trees for our desert climate.
- 2. Dig a hole at least three times as wide, but no deeper than the tree's container.** If trees are planted too deep, their roots don't get enough oxygen and they become weak.
- 3. Water your trees deep and wide.** Use the publication "Landscape Watering by the Numbers" as your tree watering guide.
- 4. Have a reason to prune other than it's bulk trash time.** Remove diseased, dead, damaged and rubbing limbs. Remember, trees need their leaves to make food.
- 5. Removing the tops of trees and leaving stubs is unhealthy and unsustainable.** Rule of thumb: 1/3 of the tree should be trunk and 2/3 of the tree should be branches and leaves.



Bill Simonson is a Certified Arborist and Conservation Specialist who oversees the city's Residential Landscape Rebate program. You can find Bill outside providing landscape consultations or maintaining the four-acre Glendale Xeriscape Demonstration Garden.

FREE Desert Landscaping & Watering Resources Available Online



Get the guides NOW at: AMWUA.org/landscape

What's New at the Glendale Xeriscape Garden?

Come and check out what's new at this community treasure! The Glendale Xeriscape (low-water-use) Demonstration Garden surrounds the Glendale Main Library (5959 W. Brown St.) and provides a hospitable habitat for plants, wildlife, and people.

- An entryway in the "Habitat Garden" features shade trees, dozens of understory plants, a new bench, permeable pavers, and a shallow basin that captures rainwater.
- An educational kiosk showing how to create a wildlife-friendly garden and an interactive wildlife "hide and seek" sign are located in the "Habitat Garden." The new signage is funded through the Arizona Game and Fish Department's Heritage Fund Grant.
- Rustic steel signage helps visitors navigate throughout the four-acre garden.

Like our Facebook page at www.facebook.com/GlendaleAzGarden. Follow our Pinterest board at www.pinterest.com/visitglendale/glendale-xeriscape-garden/.



Get landscape inspiration at The Glendale Xeriscape Demonstration Garden

Sign Up for the 2016 Glendale Green-Living Class Series

Get inspired, informed and save on energy and water. The Glendale Conservation & Sustainable Living Division offers a Green-Living series of free classes in the spring and fall.

Green-Living classes are located at the Glendale Main Library (5959 W. Brown St.). Register by calling 623-930-3760 or emailing greenliving@glendaleaz.com. Find additional class information at www.glendaleaz.com/green.



Landscape Design: Create an AZ-Friendly Yard Saturday, Jan. 9 | 10:00 a.m. to Noon

Learn the steps to design a beautiful, Arizona-friendly yard from a Valley landscape expert.



Container Gardening in Arizona Wednesday, Feb. 10 | 6:00 to 7:30 p.m.

Welcome to the world of container gardening, where you can successfully grow your own food in small spaces.



Glendale Garden Gathering Saturday, March 19 | 9:30 a.m. to 2:00 p.m.

Free event with garden and wildlife exhibitors, kids' activities, and amazing gardening classes funded by the Arizona Game and Fish Department Heritage Fund. *Get a free, Arizona-friendly plant after attending a gardening class.*

9:30 - 11 a.m. - Invite Wildlife to Your Yard

Welcome birds, butterflies, and bees to your yard by providing them with food, shelter, water, and nesting sites.

11:15 a.m. - 12:45 p.m. - Stunning Yards are Going Native!

Learn about the beauty and diversity of Sonoran desert plants.



Desert Tree Care & Demonstration Saturday, April 16 | 9:30 a.m. to Noon

This two-part class, taught by a certified arborist, will include an indoor presentation and an outdoor demonstration on tree planting, watering, and pruning.



Irrigation Basics Explained Saturday, May 21 | 10 a.m. to Noon

Learn about common irrigation problems and fixes from an irrigation specialist.

Glendale Water Services Supports Teachers and Students

Glendale Conservation and Sustainable Living professionals are coming to a classroom near you! Teachers, did you know that the city of Glendale offers a free conservation education program for Glendale schools? This interactive program engages the future generation to think about water-and energy-related challenges and solutions. Free lesson plans, resource kits, and water and energy education presentations are available to Glendale teachers.

Our comprehensive program includes:

- **Zoner and the Drip** - a water conservation-themed puppet show for grades 1-3
- **Water Watchers** - water education lessons, resources, and presentations for grades 4-6
- **Watt Watchers** - energy education lessons, resources, and presentations for grades 4-6
- **Glendale Xeriscape (low-water-use) Demonstration Garden Field Trip** - a free field trip on Sonoran desert ecology and water conservation for grades K-12

To schedule a free program for your classroom, contact Anne Stahley at astahley@glendaleaz.com or call 623-930-3550.

Water Conservation Contacts:

Landscape consultation	623-930-3760
Landscape rebates (residential)	623-930-3760
Landscape rebates (Business/HOA)	623-930-3596
Classroom education & field trips	623-930-3550
Report water waste	623-930-3535
Xeriscape Garden information	623-930-3596
Xeriscape Garden volunteering	623-930-3550
Brochures	623-930-3553

TRANSPORTATION

Spring Dates:

Glendale Family Bike Ride

Sunday, April 10, 2016
Sahuaro Ranch Park

www.glendaleaz.com/transportation/GlendaleFamilyBikeRide.cfm

2016 Bus & Gus Training at the Adult Center • 10 a.m.

Jan. 28 • Feb. 25 • Mar. 24
April 28 • May 26 • June 23
July 28 • Aug. 25 • Sept. 22
Oct. 27 • Nov. 17 • Dec. 15

www.glendaleaz.com/education/BAGIT.cfm

North Glendale Park-and-Ride

A site has been selected for the new park-and-ride facility, located along the Loop 101 frontage road between Beardsley Road and Union Hills Drive. This new site will serve express routes, feature bus pullouts, a passenger waiting area, landscaping, lighting and include about 300 covered parking spaces. The city has received environmental approval for the site and the process of purchasing the land is currently underway. Design is expected to be completed in early 2016, with an expected opening date in 2017.



Transit Center

Construction of a new transit center at Arrowhead Towne Center in north Glendale was recently completed. The facility includes new passenger amenities, including shaded bus shelters, free wi-fi, electrical outlets for phone chargers, bus pullouts and landscaping. The current location provides more than 70,000 boardings per year. The \$617,000 project is funded by the city of Glendale in partnership with Macerich, which owns and manages Arrowhead Towne Center.

West Phoenix/Central Glendale Transit Corridor Study

Valley Metro and the cities of Glendale and Phoenix are studying options for a light rail or bus rapid transit line to connect downtown Glendale to the existing light rail system along 19th Avenue. The West Phoenix/Central Glendale Transit Corridor Study will identify mobility enhancements in west Phoenix and Glendale by 2026. Three routes are currently under consideration to connect downtown Glendale with Phoenix along with several route alternatives being evaluated in the downtown area. A Downtown Glendale Community Working Group (CWG) was established in June to conduct a focused study on these preliminary downtown route alternatives and provide input. At the conclusion of the study (anticipated in early 2016), Valley Metro will seek approval of a preferred alternative from both city councils. If approved, the preferred alternative will proceed into the design and environmental phase. Project information and feedback forms can be found on the project webpage www.valleymetro.com/glendale.

Bicycle/Pedestrian Projects Updates



New River Multiuse Pathway:

The New River multiuse pathway project is now open, providing a non-motorized connection between Northern Avenue and Bethany Home Road along the east bank of New River. The pathway is grade-separated at Glendale and Northern avenues, while also providing access to sidewalks at the roadways. A future connection to the Grand Canal multiuse pathway is planned for the south end of the project, providing bicyclists and pedestrians access to more than 50.7 miles of continuous off-street pathways.

Maryland Avenue Spot Improvements:

Between 67th and 69th avenues, Maryland Avenue was widened to accommodate on-street bicycle facilities. In addition, a 10-foot-wide concrete pathway connecting Discovery Avenue to Maryland Avenue, through Discovery Park just east of 80th Avenue, was also recently completed.

Myrtle Avenue Sidewalk Improvements:

In December 2015, construction of new sidewalks began along Myrtle Avenue, between 62nd and 65th avenues. The project will benefit children either walking to their schools or buses. Part of the project will realign Myrtle Avenue, just west of Glendale High School, to accommodate historical irrigation facilities. Curb, gutter and sidewalks will also be installed to provide continuous sidewalks along both the north and south sides of the roadway. Estimated completion is May of 2016.

GLENDALE | AZ



TRANSPORTATION MASTER PLAN
How Glendale Moves | 2015-2040

Transportation Plan Update

The City of Glendale is currently updating its 2009 Transportation Master Plan. This update will define how the city's transportation system will improve and change over the next 25 years, how investments will be prioritized, and how decisions will be made. The Transportation Plan will address all modes – vehicular, non-motorized, transit and aviation, with particular focus on the interconnectedness of the comprehensive transportation system.

Public involvement is a critical component of the Transportation Plan Update, so the more that Glendale citizens are involved in the development of Glendale's Transportation Plan, the better the plan will be. Look for us at upcoming events and meetings throughout the city, and visit the project website at www.glendaleaztmp.com, where you can provide comments using an interactive web map.

SOLID WASTE

Residential Monthly Bulk Trash Service

The city provides bulk trash pick-up service for large, bulky items that will not fit into your residential garbage container. This is the time to dispose of tree limbs and brush, as well as furniture and appliances generated from your property. **Here is important information to remember:**



When:

Place bulk trash out no earlier than 6 a.m. on the Thursday before your scheduled service week and no later than 6 a.m. on the Monday of your scheduled service week.

Consult the 2016 Bulk Trash Schedule every month (*to your right*). It is a violation of city ordinance to put bulk trash out before or after the assigned period. Residents not placing bulk trash out on time or correctly will not receive service until the following month and are required to remove their items from public view until the next scheduled service. Make sure the service month only starts on a Sunday or Monday to find your correct week.



Do's:

- Place bulk trash no farther than four (4) feet toward your home from sidewalk's edge.
- Stack items as neatly as possible, parallel to the street adjacent to your property line.
- Separate piles by category, such as appliances, tree limbs and green waste.
- No object placed out for collection shall exceed four (4) feet in length, except bulk trash (for example, a couch).
- Cut tree limbs into four (4) foot segments and stack so all point in the same direction.
- Tree limbs and other objects must be less than twelve (12) inches in diameter.
- Wood panels and wood fencing must be no larger than four (4) feet square.
- Keep glass separate from other items, in small, sturdy cardboard boxes that are clearly labeled. Boxes should be 2'x2'x2' or smaller.
- Place yard clippings (grass, leaves, palm tree skins, bark, pine needles) in plastic bags. Bags must be securely tied.
- Refrigerators must have the attached doors, hinges, lids and latches removed, according to Arizona Revised Statutes (ARS) 36-1651.
- Place acceptable cacti in small, sturdy cardboard boxes. Boxes should be 2'x2'x2' or smaller. Saguaro sections shall not exceed three (3) feet in length.
- Be aware of unfamiliar people in your neighborhood who may be canvassing the area while collecting items from the bulk trash. Report any suspicious activity to the Police Department (non-emergency number) at 623-930-3000.



Don't's:

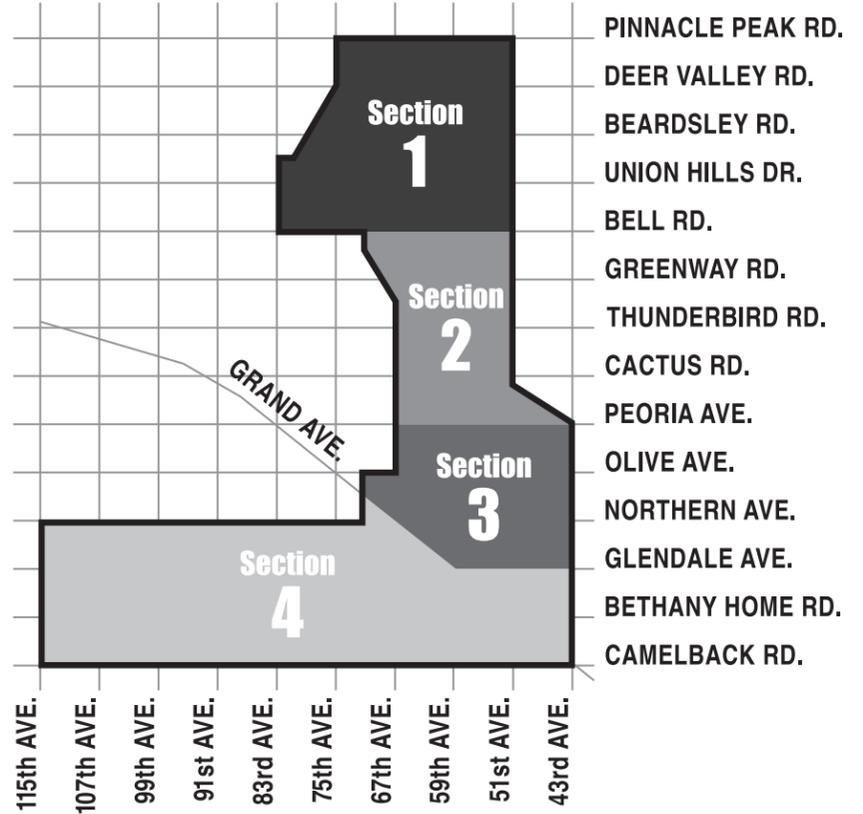
- Do not place bulk trash on or within two (2) feet of city-owned containers or bins, water meters, cable boxes, fire hydrants, block walls or other fixed objects.
- Do not put out dirt, rock, gravel, concrete, shingles, bricks, dry wall, blocks, tile, wet or dry mortar, sod or other unacceptable items.
- Do not place whole tree trunks or stumps out for collection.
- Do not put out oil, paint, car batteries, pool chemicals or any hazardous materials. (See section in newsletter on Household Hazardous Waste on page 5)
- Do not place tires out for bulk trash or residential collection - those should be taken to the Glendale Municipal Landfill.
- Do not put garbage that can fit into your container out for bulk trash collection.
- Do not place bulk trash in the street or on the sidewalk.
- Do not place bulk trash against block walls on narrow easements.
- Do not pile bulk trash more than six (6) feet high.
- Do not park within ten (10) feet of bulk trash piles.
- Do not put bulk trash in containers you wish to keep. Containers must be clearly marked for bulk trash and will not be returned.
- Do not block bulk trash piles with residential containers on garbage and recycling collection day.
- Do not put out Styrofoam® including packing materials and foam peanuts.

Bulk trash service will not be provided if a possible health or safety risk exists or if there is a chance of equipment or property damage.

More Information:

For more information on landscaping, alley collection, illegal dumping and more, visit www.glendaleaz.com/sanitation/bulktrash.cfm or call the Solid Waste Division at 623-930-2660.

2016 Bulk Trash Set-out & Collection Schedule



Your collection week will be:

Section 1

January 4-8
February 1-5
March 7-11
April 4-8
May 2-6
June 6-10
July 4-8
August 1-5
September 5-9
October 3-7
November 7-11
December 5-9

Section 3

January 18-22
February 15-19
March 21-25
April 18-22
May 16-20
June 20-24
July 18-22
August 15-19
September 19-23
October 17-21
November 21-25
December 19-23

Section 2

January 11-15
February 8-12
March 14-18
April 11-15
May 9-13
June 13-17
July 11-15
August 8-12
September 12-16
October 10-14
November 14-18
December 12-16

Section 4

January 25-29
February 22-26
March 28-April 1
April 25-29
May 23-27
June 27-July 1
July 25-29
August 22-26
Sept. 26-30
October 24-28
Nov. 28-Dec. 3
December 26-30

Place bulk trash out no earlier than the Thursday before your scheduled service week (ex: Thursday, Dec. 31 for Monday, Jan 4) and no later than 6 a.m. the Monday of your scheduled service.

Follow Bulk Trash Rules or Face a Fine

If a bulk trash pile remains out before and/or after your scheduled week of service, are placed incorrectly or blocked, and cause crews to collect materials other than by the normal method, you will be charged a fine of \$99, which will be added to your monthly utility bill.

For more information, check out the website:
www.glendaleaz.com/sanitation/bulktrash.cfm
Or call the Solid Waste Office at: 623-930-2660

2016-17 Residential Garbage & Recycling Holiday Collection Schedule

On holiday weeks, collection of both trash and recycling shifts one day later to avoid the holiday. If your regular curbside day falls on or after a holiday, city crews will provide service the following day. Residents whose service day falls before the holiday are not affected.

New Year's Day – Friday, January 1
Friday (1/1) to Saturday (1/2)

Martin Luther King Day – Monday, January 18
Monday (1/18) to Tuesday (1/19)
Tuesday (1/19) to Wednesday (1/20)
Wednesday (1/20) to Thursday (1/21)
Thursday (1/21) to Friday (1/22)
Friday (1/22) to Saturday (1/23)

Presidents' Day – Monday, February 15
Monday (2/15) to Tuesday (2/16)
Tuesday (2/16) to Wednesday (2/17)
Wednesday (2/17) to Thursday (2/18)
Thursday (2/18) to Friday (2/19)
Friday (2/19) to Saturday (2/20)

Memorial Day – Monday, May 30
Monday (5/30) to Tuesday (5/31)
Tuesday (5/31) to Wednesday (6/1)
Wednesday (6/1) to Thursday (6/2)
Thursday (6/2) to Friday (6/3)
Friday (6/3) to Saturday (6/4)

Holiday Collection schedule from June through December to be determined at a later date. Please visit our website at www.glendaleaz.com/sanitation for updates

2016 Household Hazardous Waste Schedule

Spring

Appointments: February 22 to March 18
Collections: March 14 to April 1

Fall

Appointments: September 26 to October 21
Collections: October 17 to November 4

Help Us Help You!

*Place your recycle bin out at the curb on collection day **only when it is at least half full!***

Questions? Call
623-930-2660



Recycle Hazardous Items Year-round

Many items received during the city's Household Hazardous Waste Collection are recyclable at local stores. Contact Earth911, an organization designed to provide the public with options and locations to dispose of your unwanted items. Get this and other environmentally-friendly information by calling toll-free 1-800-CLEANUP or by visiting www.Earth911.org.

Dispose of Household Hazardous Waste - We Make it Easy

Many household products contain hazardous ingredients that can be harmful when used or discarded incorrectly. No need to transport hazardous materials anywhere- Glendale sanitation workers come to you and will take care of everything.

Common household hazardous items include:

- Antifreeze and automotive products, including car batteries, oil and filters
- Flammables • Mercury • Oil-based paint • Pesticides
- Pool chemicals • Propane tanks
- Paint, oil, gasoline, antifreeze and other automotive liquids (20-gallon limit)

Changes at Glendale Landfill

If you haven't been to the landfill lately, there are multiple projects under construction changing the landscape.

You will first notice a main road alignment, recently completed in November. An administrative building placed at the main entrance was meant to be temporary, but many years later is now converted to a permanent structure located in the northwest portion of the landfill just south of the Materials Recovery Facility. The scale house at the main entrance will be moved several yards north to allow more room for vehicles and easier access to the active cell, which will open sometime in 2017. The recycling drop off will also be relocated and there will be plenty of signs to get you to the right location.

Remember to follow all speed limit and construction signs. Glendale Landfill has many years of viable use with innovative planning and environmental vision for the future. Info: www.glendaleaz.com/landfill



Household Hazardous Waste Pick-up Process:

Twice a year, residents may contact the city to schedule an appointment to have hazardous waste picked up. The process is as simple as 1, 2, 3:

1. During the call-in period, schedule a pick-up time and discuss the items you have for disposal.
2. Place the items out for collection on the scheduled pick-up day.
3. The material is picked up on your scheduled day and disposed of safely.

Call 623-930-2660 to make your appointment during the spring and fall.

Solid Waste Contacts:

Sanitation/Recycling: 623-930-2660

Landfill/Materials Recovery Facility Questions: 623-930-2190

Got a Painting Project? Plan Ahead to Have Less Waste

If you've ever painted your house, you're probably familiar with the frustration that comes with guessing how much paint to buy without running up short in the end. You may wind up purchasing more paint than you need, which leads to another item on your never ending "to-do" list – how to properly dispose of paint.

Before you start your DIY project, search online for 'Paint Calculators' to help determine how much paint is needed based on a room's square footage and the number of windows and doors. One gallon of paint will usually cover 350 sq. feet.

Options if You Have Leftover Paint?

You spent your hard-earned money on paint, so why would you want to throw any leftover paint away? There are other options besides sending unused paint to the landfill. Take any unopened cans back to the store for a refund. Contact local churches, home improvement thrift stores, youth groups and nonprofits to see if they accept donated paint. Another option is to come up with an alternative use for the paint. Need inspiration? Check out Pinterest® for left over paint ideas! Need a break from DIY projects? Properly dispose of your paint at Glendale's next household hazardous waste collection event. See page 5 for a schedule.

SOLID WASTE NEWS BRIEFS

Additional Containers

Each single-family residence is assigned one garbage container and one recycling container. Typically, half of most household waste is recyclable and the need for extra garbage capacity can be minimized or eliminated by recycling. However, if you would like additional garbage containers, they are available at an additional monthly cost. For service alternatives, call the Solid Waste Division at 623-930-2660.

Recycling Contamination

Contamination is placing anything other than specified residential recyclable materials into the recycling container. Crews may not service recycling containers that contain items unacceptable for recycling. The container may be left in the street at the curb and marked with a tag explaining why it was not collected. After correcting the problem, set the container out the next recycling collection day. Remember to only set out your recycle container when at least half full. Not sure what is recyclable? Call 623-930-2660 or visit the website at: www.GlendaleAZ.com

Inspections Improve Efficiency

Did you know that Glendale sanitation inspectors are in your neighborhoods about once a week? They are out inspecting trash and recycling containers, as well as bulk trash issues. It's important that residents are following proper procedure to ensure efficiency in operations, which benefits everyone.

Some common items that are noticed during inspections:*

- Trash must be bagged and tied, including grass.
- All items must fit into the containers; containers should not be overfilled – no more than 200 lbs.
- Recycling items should not be bagged, with the exception of shredded paper, which should be in a clear plastic bag.
- Contamination in the recycling bin.
- Trash and recycling should be placed in the street, apart at least three feet, on the same day by 6 a.m.

If an inspector leaves information on your door or container, it is intended to be educational and correct future issues. Help us keep your neighborhoods clean.

*for more information on bulk trash, see page 4

Don't forget to get your containers out on time

Your refuse and recycling containers should be placed in the street at the curb for collection the night before or by 6 a.m. the day of scheduled collection day.

All recycling materials should be placed loose in the container and remember to place in accepted items only. Place your container out when it is at least half full. Containers should be removed from the curb the same day as collection.

Drop-Off Location for Electronics

Glendale provides residents a permanent drop-off location for electronics recycling. The electronics recycling (E-Waste) program offers a convenient way to recycle unwanted electronic items safely and responsibly. The E-Waste drop-off area is located at the Glendale Landfill. Residents can bring both working and non-working electronic items to the landfill anytime during regular operating hours, and the program is free of charge. Not sure if you have an item to be considered as electronics? Check out our contractor's website for acceptable items: westechrecyclers.com

Not accepting:
CRT's, TV's and monitors, console & rear projection TV's

Glendale Landfill - 11480 W. Glendale Ave.
7:30 a.m. to 4 p.m. Monday - Friday,
7 a.m. to 3 p.m. on Saturday
Closed on Sunday

Bag and Tie It's for your health & mine

Bagging and tying isn't just a good idea, it's a county regulation monitored by the Maricopa County Health Department. Garbage, grass and other items placed in your garbage container may attract insects and cause unpleasant odors. Placing these items in securely tied plastic bags keeps your garbage container and the area around it clean. Always bag and tie your garbage and keep container lids closed. Wash containers with mild soap and water as part of your routine maintenance.



Recycling Presentations and Tours for Groups

Glendale Solid Waste offers presentations to schools and the community as well as holding tours at the Glendale's Materials Recycling Facility. Call 623-930-2660 for more information.

How to Read Your Water Bill



ANALOG METER

Reading your monthly water bill is one of the best ways to monitor your water usage. The city of Glendale Water Services Department's monthly bills are designed to help you understand your water usage and other charges (e.g. sewer, sanitation and recycling, and taxes).

Your water meter is read on a monthly basis by Water Services Department employees. Your current water bill depicts water usage, in units of one thousand gallons that flowed through your water meter during the previous month.

Glendale's water rates are developed on a conservation-based tiered rate. This means that the bigger water users are charged more

per the 1,000 gallon unit than the average or below average users are charged. Using more water can bump your rate to a higher tier. Get more information about Glendale's water rates at www.glendaleaz.com/utilities/ratesandfees.cfm.

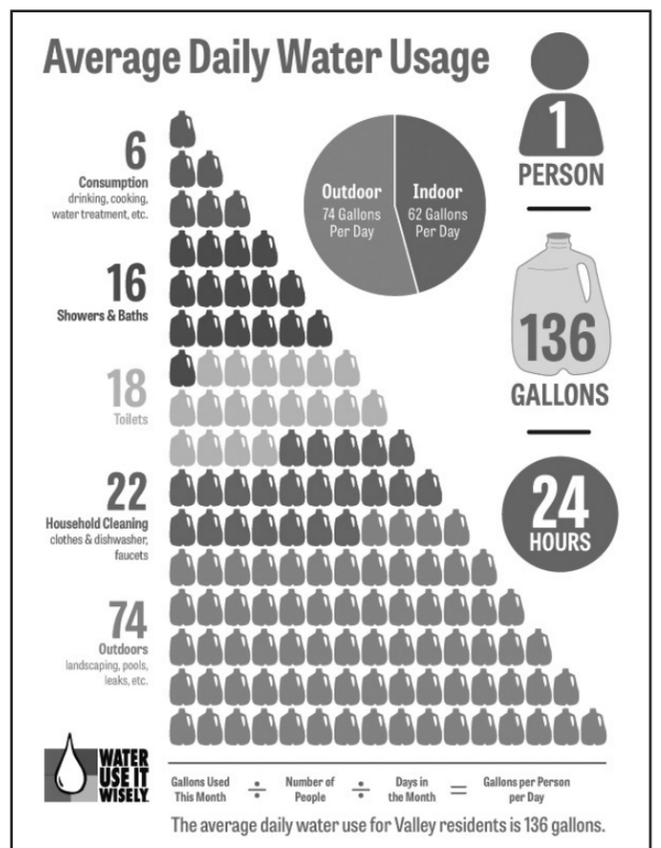
On your water bill, a graph of historical water usage allows you to compare your current water usage to that of previous months. You can also compare your current month's water usage to the same month in the previous year. If it increases significantly, you may have a leak. If you suspect you have a leak, call 623-930-3553 for a free leak detection guide.

Do You Know How Your Water Usage Compares?

The average residential water use in Glendale is approximately 106* gallons per person per day. This is a rough estimate and can vary greatly based on the following factors:

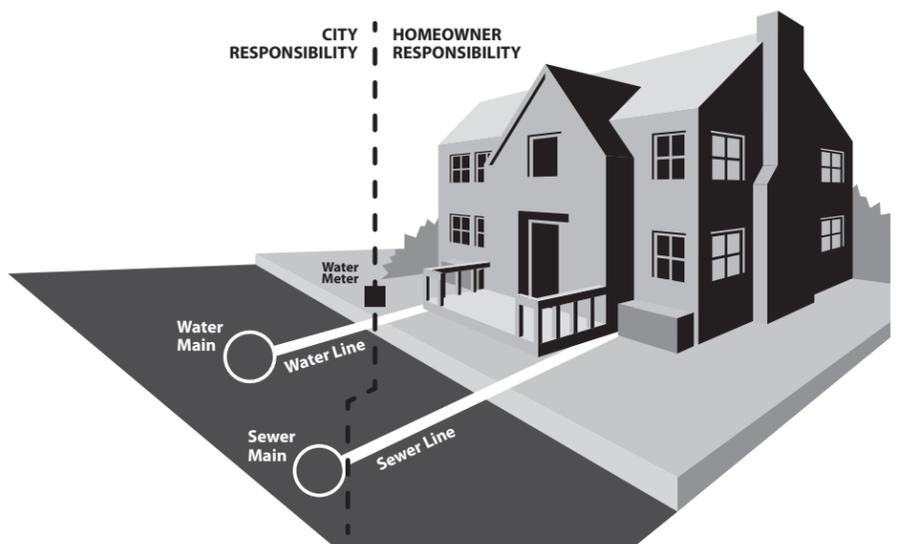
- Number of people living in or visiting the home
- Size and type of landscaping and how it is watered
- Presence of a swimming pool
- Presence of water efficient appliances and plumbing fixtures
- Presence of indoor or outdoor leaks
- Personal habits

*This value includes single family and multiple family customers.



Who Maintains What?

The City of Glendale maintains separate water and sewer lines up to Glendale water customers' properties. Once water moves through the meter, it enters the customer's private property and area of responsibility. You are responsible for making any repairs to the water line from your house to the city's water meter. Similarly, any water that goes down the drain to the city's sewer main is also the customer's responsibility. It is recommended that you consult a certified plumber for repairs to your private water or sewer lines.



Protect Air, Water & Stormwater Quality

All of us contribute to the quality of our community's shared air and water resources. Each of us has a personal responsibility to keep these resources pure. Make a commitment to reducing air and water pollution, starting at your home.

Air Quality

Air pollution is a concern during the warmer months of April through September when heat interacts to form harmful compounds in the air called ozone. Dust and ozone have a negative impact on the air quality and can lead to unwanted health problems. To help keep ozone away, commit to making air friendly choices every day!

TIPS:

Drive less. When possible, walk, ride a bike, carpool, van pool or use public transportation. Avoid waiting in long drive-thru lines. Re-fuel your vehicle after dark (or during cooler, evening hours).

Additional Resources:

www.maricopa.gov/aq/divisions/monitoring/ozone_facts.aspx
www3.epa.gov/ozonepollution/
www.cleanairmakemore.com

Water Quality

Keep out-of-date, unused, or unwanted medication out of the toilet or sink. Dispose of your excess medication at a MedReturn Box, located at the Glendale Police stations (6255 W. Union Hills Dr. and 6261 N. 83rd Ave.), or by following the recommendations in the city's drug disposal brochure listed below.

Additional Resources:

www.glendaleaz.com/police/documents/MedReturnBothLocations.pdf
www.glendaleaz.com/utilities/documents/drugdispos_brochure.pdf

Stormwater Quality

What happens in the watershed stays in the watershed! When it rains, stormwater can carry fertilizers, pesticides, herbicides, and other chemicals into gutters and eventually, into our washes and waterways. Here are some simple ways to help protect stormwater quality and public health:

- Use a drip pan when changing motor oil and recycle used oil through your local auto supply store or community household hazardous waste collection event.
- It's a violation of Glendale City Code to discharge pool or spa water or backwash into the street. Get the publication "How to Legally Drain and Backwash Your Pool" at www.glendaleaz.com/waterconservation, or call 623-930-3535.
- Use fertilizers, pesticides and herbicides sparingly and don't apply just before or during a rain event.
- When walking your dog, remember to bring along a "mutt-bag" to dispose of Fido's pet waste.



Additional Resources:

www.azstorm.org
www.glendaleaz.com/environmentalresources/stormwater.cfm
www.glendaleaz.com/utilities/pretreatment/documents.cfm

ALT MODE MONDAY

Utilize alternate modes of transportation. Consider taking the light rail, bus or vanpool.

BUS

Help Keep Ozone Away, Commit to One Day!

CleanAirMakeMore.com

WALK SOMEWHERE WEDNESDAY

Reducing air pollution can be as easy as walking to nearby locations instead of driving. Increase the number of steps on your pedometer and improve your health.

Help Keep Ozone Away, Commit to One Day!

CleanAirMakeMore.com

FUEL AFTER DARK FRIDAY

Hot temperatures and gasoline fumes create ground level ozone. Reduce the effect by refueling your vehicle at night.

Help Keep Ozone Away, Commit to One Day!

CleanAirMakeMore.com



Prevent Clogged Pipes

Not In My Drain

Pouring fats, oils and/or grease (FOG) down your kitchen drain can cause sewer clogs that block the flow of wastewater from your home to the city's wastewater treatment plant. You can help prevent sewer blockages by:

- Pouring used grease into a disposable container, sealing the lid, and disposing in the trash can.
- Scraping food from dishes and cookware into the trash can prior to washing.
- Putting strainers in sink drains to catch food scraps and disposing in the trash can.
- Learn more by watching the FOG prevention video at www.glendaleaz.com/waterservices.

Wipes Clog Pipes

Toilet paper is the only "paper" that should be flushed down the toilet as it will dissolve. Place the following items in the trash, not the toilet, as they will not dissolve quickly or at all, and could potentially cause sewer overflows into residential homes or city streets:

- Baby wipes/diapers
- Disinfecting wipes
- Paper towels/napkins



Glendale Water Services Contact Information

Billing/General Information

Billing information 623-930-3190
Water turn on/off 623-930-3190
Low pressure, main leaks, meters 623-930-4100
Water quality 623-930-4100

Sewer/Storm Drains

Sewer billing 623-930-3190
Missing manhole covers 623-930-4100
Overflowing 623-930-4100
Roach problems 623-930-2741
Flooding 623-930-4100
Storm drains 623-930-4100

After Hours

Water/sewer 623-934-7551
MISCELLANEOUS (Maricopa County)
Mosquitos 602-506-0700
Dust 602-372-2703

Save Green by Going Green in 2016.

Wallet- and Planet-Friendly Tips All Year Long!

January

Start off the new year by taking a free green-living class for a more water- and energy-efficient home. Classes offered year round. www.glendaleaz.com/green

Dispose of your old electronics and recycle large cardboard boxes at a free public drop off site, located at the Glendale Landfill. www.glendaleaz.com/sanitation/recycling/recyclingdropoff.cfm



February

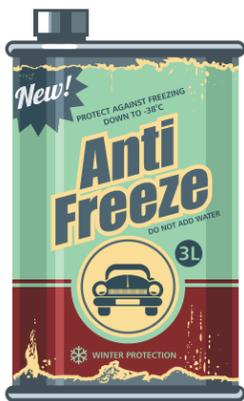
Checking for water leaks is as easy as 1-2-3 with this nifty Smart Home Water Guide. Available in print and online. www.smarthomewaterguide.org

March

Check your shed and garage for unwanted hazardous items to dispose of at the Household Hazardous Waste Collection Event: March 14 to April 1. www.glendaleaz.com/sanitation/hazardousmaterials.cfm

Learn how to create an Arizona-friendly landscape at the Glendale Garden Gathering on March 19. www.glendaleaz.com/waterconservation

Protect your identity by having your personal documents shredded and recycled at the Shred it & Forget it event on March 26. www.glendaleaz.com/police



GLENDALE FAMILY BIKE RIDE

Apr. 22 - Happy Earth Day!

Pick the perfect desert-hardy tree to plant this Arbor Day (Apr. 29). www.amwua.org/plants

May

Visit the Glendale Xeriscape Demonstration Garden on National Public Gardens Day (May 6). Arrive early and wear closed-toe shoes and sun-protective gear. www.glendaleaz.com/waterconservation/xeriscapegarden.cfm



June

Help keep our watershed and stormwater drains clean this monsoon season by cleaning up yard trimmings, reducing the use of fertilizers and herbicides, and repairing vehicle leaks. www.glendaleaz.com/environmentalresources

July

Summer is the best time to eradicate Bermuda grass. Receive up to a \$750 rebate for converting your lawn to a desert-friendly landscape. www.glendaleaz.com/waterconservation

'Fight the Bite' during the monsoon season by preventing standing water from rain and irrigation. www.maricopa.gov/EnvSvc/VectorControl/Mosquitos/MosqInfo.aspx



August

Help protect air quality during the summer months by carpooling, riding public transportation, and telecommuting. www.glendaleaz.com/travelgreen

September

Think about your purchases and disposal options during pollution prevention week (Sept. 19-25). If you have unwanted items, donate them to a church, community center, or neighbor. www.earth911.com

Go outside and play! Visit a Glendale park on National Public Lands Day (Sept. 24). www.glendaleaz.com/parksandrecreation



October

Protect your identity by having your personal documents shredded and recycled at the Shred it & Forget it event on Oct. 1. www.glendaleaz.com/police

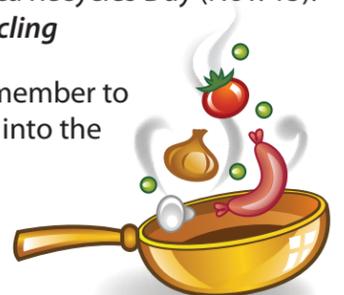
Check your shed and garage for unwanted hazardous items to dispose of at the Household Hazardous Waste Collection Event: Oct. 17 to Nov. 4. www.glendaleaz.com/sanitation/hazardousmaterials.cfm

Learn about energy efficiency rebates during National Energy Awareness month. www.glendaleaz.com/energyprograms

November

Recycle your old cellphones on America Recycles Day (Nov. 15). www.glendaleaz.com/sanitation/recycling

When cooking this holiday season, remember to pour fats, oils, grease, and food scraps into the trash can, not down the drain. www.glendaleaz.com/utilities/GreaseDisposal.cfm



December

Recycle your Christmas tree at a city of Glendale "treecycling" site. www.glendaleaz.com/sanitation/recycling

Protect air quality. Don't burn wood on a 'No Burn Day.' www.cleanairmakemore.com/noburn/