

SUPPORT RENEWAL

Daniel Soto
Glendale Police Department
6835 N. 57th Drive
Glendale, AZ 85301
USA

Quote Date	Nov 10/2015
Start Date	Jul 08/2015
Expiration Date	Jul 07/2016
Payment Due	Upon Receipt

DIRECT ALL INQUIRIES TO Carlos Hernandez at 519-888-7111 Ext. 2861 or chernand@opentext.com

Payment Instructions	
Payment Terms Net 30	
<input type="checkbox"/> Wire JP Morgan Chase Bank N.A. New York Branch One Chase Manhattan Plaza New York, NY 10005 USA Currency: USD	



April 28, 2015

Dear valued Customer:

Re: **Merger of Informative Graphics Corporation effective May 1, 2015 (the "Merger")**

Please be advised that, effective May 1, 2015, pursuant to an internal reorganization of the Open Text group of companies, Informative Graphics Corporation ("IGC"), an Arizona corporation, EIN #86-0657337, will merge with and into Open Text Holdings, Inc., which will continue to operate under and in the name of its wholly owned operating subsidiary, Open Text Inc., a Delaware corporation, EIN # 46-0525483. Following the Merger, all the rights and obligations of IGC will become the rights and obligations of Open Text Inc. including but not limited to all contractual and customer related credit matters.

As of the date of this letter, the address for sending any notice to IGC under any agreement between you and IGC is changed. Notices should be sent to Open Text Inc., attention General Counsel, 275 Frank Tompa Drive, Waterloo, Ontario Canada, N2L 0A1 with a copy to Open Text Inc., 4835 E. Cactus Road, Suite 445, Scottsdale, AZ 85254. **Please DO NOT send payments to these addresses.**

Please refer to the attached Form W-9 and Supplier Profile for particulars concerning the EIN/TIN number for Open Text Inc., as well as **contact and remittance information**, to update the vendor information on your internal systems.

Furthermore, please note **Open Text Inc. is registered to collect Sales and Use Tax in all states**, therefore invoices issued post-Merger may include taxes that perhaps would not have been previously assessed by IGC prior to the re-organization. If your organization is a tax exempt entity, please provide a valid exemption certificate to the relevant e-mail alias noted below.

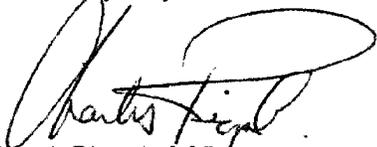
Should you have any questions or concerns, please feel free to contact the accounts receivable department as follows:

For Open Text customers: 519-888-7111 x 2488 or accounts_receivable@opentext.com.

For Open Text Alliance Partners / Resellers: 519-888-7111 x 2401 or PartnerAR@opentext.com

We value your continued patronage.

Yours very truly,

A handwritten signature in black ink, appearing to read "Chuck Riopel". The signature is fluid and cursive, with a large loop at the end.

Chuck Riopel, CCP
Senior Manager, Accounts Receivable